



# MEMBERSHIP

## AT A GLANCE

**AAA.com**





For more detailed information concerning your AAA Membership and coverage, download a printer-friendly version at **AAA.com/MemberGuide**.

If you do not have access to a computer, call **800-477-4222** for a print out to be mailed to you.

# TOP 10 REASONS TO BELONG TO AAA

## 1 **ROADSIDE HELP, ANYTIME**

Roadside Assistance is the main reason people join AAA, and why they renew year after year. It's not just for major breakdowns, either. Lock your keys in the car or get a flat and we'll be there any time of day, 365 days a year. AAA covers you, not your vehicle, so you have AAA's peace of mind in your own car, a friend's, or a rental.

## 2 **DISCOUNTS THAT HELP PAY FOR YOUR MEMBERSHIP**

It's easy to save more than you pay with AAA. Your AAA Membership card is like a never-ending coupon giving you access to discounts up to 40% off at 100,000 locations nationwide. Visit [AAA.com/Discounts](https://www.aaa.com/Discounts) to see all the places you can save!

## 3 **A FULL-SERVICE TRAVEL AGENCY**

AAA offers personalized vacation planning and reservation assistance for travel worldwide. Don't trust your vacation to chance – our experienced Travel Agents know the ins and outs of travel. Plus, AAA Members receive exclusive benefits on select cruise and tour vacations, car rentals, hotel stays and more. Visit [AAA.com/Travel](https://www.aaa.com/Travel) or call **800-750-5386** to begin planning your vacation today!

## 4 **QUALITY INSURANCE AT A GREAT PRICE**

When it comes to your insurance needs, there's no better choice than AAA. Visit [AAA.com/Insurance](https://www.aaa.com/Insurance) or call **866-314-6274** for your free evaluation. No matter where you are in life, we have an insurance policy made especially for you.

## 5 **CAR MAINTENANCE AND REPAIR EXPERTS**

Our AAA Car Care locations are full-service auto maintenance and repair facilities owned and operated by AAA with ASE certified technicians. AAA Members get a 2-year/24,000-mile nationwide warranty on repairs, 10% off labor (maximum discount up to \$50), as well as discounts on oil changes every day! To find a location near you or to book an appointment, visit [AAA.com/FindCarCare](https://www.aaa.com/FindCarCare) or call **844-467-5492**.

## 6 **REWARDING CREDIT CARDS**

AAA Member Rewards Visa® credit card offers points with every purchase. Earn points on qualifying AAA and travel purchases. Redeem your points for cash, travel, or gift cards! Visit [AAA.com/CreditCard](https://www.aaa.com/CreditCard) for details.

Certain restrictions apply. See [AAA.com/CreditCard](https://www.aaa.com/CreditCard) or a AAA office for details.

## 7 **HASSLE-FREE CAR BUYING**

AAA Auto Buying can find your new or used vehicle at a great value! We'll even deliver the vehicle to your home or office. Call for a quote today at **800-424-7951** or learn more about our service at [AAA.com/AutoBuying](https://www.aaa.com/AutoBuying).

## 8 **MOBILE BATTERY SERVICE**

When you need more than a jump-start, AAA offers on-site battery replacement with a nationwide 3-year warranty in select locations throughout the Carolinas. Learn more by visiting [AAA.com/MobileBatteryService](https://www.aaa.com/MobileBatteryService).

## 9 **ROAD TRIP PLANS TAILORED JUST FOR YOU**

Get free domestic road maps, TourBook® guides, even personalized driving directions online with AAA's interactive TripTik travel planner or request them in person at any AAA Travel location.

## 10 **ALL FOR ABOUT A DOLLAR A WEEK**

When you first join AAA, you'll pay a one-time enrollment fee of \$10. Annual dues in the Carolinas start at \$59 for a Basic membership – that's less than \$1 a week for the year! AAA Membership is a terrific value and offers peace of mind at an affordable price.



# ROADSIDE ASSISTANCE

AAA's history of service is based upon our world renowned ability to provide assistance to stranded motorists 24 hours a day, seven days a week. Actual benefits vary by membership service level.

- Towing Service
- Tire Service
- Gasoline Delivery Service
- Battery Service
- Lockout & Key Service
- Extrication/Winching Service
- Road Service Regulatory Information
- Trip Interruption Reimbursement
- Auto/Stereo Theft Protection
- Legal Defense Reimbursement



**800-AAA-HELP** 800-222-4357



[AAA.com/HELP](http://AAA.com/HELP)



Download the free **AAA ROADSIDE APP!**





# VACATIONS

AAA can help you plan your next vacation whether you choose to travel by land, sea or air, around the globe or around the corner. Stop dreaming and start traveling. Call, visit [AAA.com](http://AAA.com) or stop by your local AAA branch today.

- Cruises
- Maps
- TourBook® Guides
- TripTik® Routings
- Air Travel
- Disney Vacation Packages
- Land Tours
- Soft Adventure Travel



**800-750-5386**



[AAA.com/](http://AAA.com/TRAVEL)**TRAVEL**



Expert AAA travel agents are available weekdays for live online chat consultation at [AAA.com/Travel](http://AAA.com/Travel).





## DISCOUNTS & REWARDS

There are more than 100,000 places to save using your AAA Membership. Whether you're shopping, dining out, traveling or visiting attractions in the Carolinas and throughout the U.S. — your AAA card keeps more money in your pocket.



[AAA.com/Discounts](http://AAA.com/Discounts)



Find even more savings on the go with the AAA Mobile App. Download it today at [AAA.com/Mobile](http://AAA.com/Mobile).



Reebok 



TangerOutlets  
Bargain Hunting At Its Best



LENSCRAFTERS®



WESTIN®  
HOTELS & RESORTS



Partners and discounts subject to change. Visit [AAA.com/Discounts](http://AAA.com/Discounts) for a complete list of current partners and discounts.



# CAR CARE

AAA goes far beyond roadside service. Our ASE certified technicians offer maintenance and repair services at over 30 locations across the Carolinas. Our service centers feature clean waiting areas, wi-fi, complimentary coffee, free shuttle service and much more. Stop by a AAA Car Care location and you'll see what makes our service different. See below for some of the car care services we offer.

- Oil Change Services
- Tire Purchase and Install
- Alignment and Suspension
- Brakes
- Belts and Hoses
- A/C Service
- Engine Diagnostics
- Cooling Systems
- Electrical Systems
- Other Maintenance & Repair Needs



**844-467-5492**



**AAA.com/CARCARE**



Find the location nearest you and book an appointment by visiting **AAA.com/FindCarCare.**







## AUTO BUYING

As a service to our members, AAA offers access to a hassle-free car buying experience. We will find you the vehicle you want at a great price. Also, you do not have to do any of the work as we handle everything from finding your next car to delivering it to you. See all of the services we offer members:

- Search for New or Used Vehicles
- Trade-ins Accepted
- Free Delivery Anywhere in the Carolinas
- Vehicle Extended Warranties
- Clean CARFAX History
- GAP Insurance
- Competitive Finance and Lease Rates



**800-424-7951**



**AAA.com/AUTOBUYING**



Let us walk you through our comprehensive process. Visit **AAA.com/AutoBuying** to learn more.





# INSURANCE

When it comes to auto, home and life insurance, there's no better choice than AAA — your trusted companion on the road with a century-long history of protecting the things you cherish. Call for your free evaluation and discover that no matter where you are in life, we have an insurance policy made especially for you.

- Auto Insurance
- Life Insurance
- Home Insurance
- Business Insurance
- Motorcycle/Boat
- Home Protection Products



**877-766-6222**



**AAA.com/INSURANCE**



Find out how AAA can save you money on your insurance. Visit **AAA.com/Insurance** for your free





## DRIVER SAFETY

AAA works to educate all drivers, passengers, pedestrians and cyclists on traffic safety. By offering AAA classes, materials and approved driving schools, our goal is to create safer roads in the Carolinas.

- Online and In-person Driver Improvement Classes
- School Safety Patrol Program
- AAA Approved Driving Schools
- AAA Foundation for Traffic Safety
- Mature Motorist Classes
- Driver Safety Products
- Educational Brochures and Materials



**888-274-4459**



**AAA.com/SAFETY**



Find a AAA-approved driving school near you by visiting **AAA.com/ApprovedSchools.**




**AAA.com/Cares**



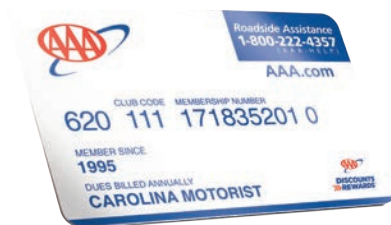
## COMMUNITY

AAA's involvement in the community isn't limited to what happens on the roads. In addition to serving as an advocate for the motoring public, we also understand the importance of supporting the community through such avenues as charity work and local sporting events.

- Make-A-Wish Foundation
- Paralyzed Veterans of America
- Foundation for Traffic Safety
- American Cancer Society
- Making Strides Against Breast Cancer
- The Sandbox
- Special Olympics
- Ronald McDonald House of Charlotte
- Samaritan's Feet
- Charlotte Checkers
- Habitat for Humanity of the Charlotte Region

 **AAA.com/CARES**

# SEE HOW MUCH YOU CAN **SAVE!**



<b>SAMPLE USAGE</b>	<b>AAA MEMBER DISCOUNT</b>	<b>SAVINGS*</b>
Tune-up at AAA Car Care	Additional 10% off Repair Labor (up to \$50)	\$16 saved
Maps and TourBook® Guides for Next Vacation	Free for AAA Members!	\$22 saved
Concert Tickets from AAA Tickets	15% Off Tickets	\$24 saved
New Glasses from LensCrafters	Up to \$115 off Lenses	\$115 saved
Rental Car from Hertz	Up to 20% off	\$17 saved
Prescriptions through GoodRx	Savings up to 85%	\$14 saved

**EASILY SAVE MORE THAN ENOUGH  
TO PAY FOR MEMBERSHIP: \$208 SAVED\***

\*All savings estimated and may vary depending on member usage and needs.  
AAA discounts are subject to change at any time.



## AAA LOCATIONS

We're opening new offices throughout the Carolinas to better serve you! While some locations focus on either car care, insurance or travel services, our AAA SuperStore concept offers convenient "one-stop shopping" for car maintenance, vacation planning and insurance services as well as bonus amenities like a complimentary coffee bar, wi-fi, and TV. No matter what location you visit, we will continue to offer the great service you have come to expect from AAA.



**1-866-593-8626**



**AAA.com/LOCATIONS**

## AAA.COM

From creating your own TripTik® to requesting a battery jump, many of our products and services can be accessed online for your convenience. Also, sign up for our emails to stay up-to-date with all of the latest discounts and benefits that are included with your membership.

- Book a Flight, Hotel, Car Rental or Cruise
- Get Insurance Quotes
- Upgrade to *Plus* or *Premier*
- Browse *Go Magazine* Online
- Request a Disney or Other Vacation Quote
- Search for a New or Used Vehicle
- Locate AAA Offices
- Live Chat with a Travel Agent
- Review AAA Diamond-rated Hotels and Restaurants
- Find new Discounts & Rewards® Partners
- Access to Coupons
- Manage Your Membership and Renewal
- Find the Nearest Location



**AAA.com**



Looking for the lowest fuel prices near you?  
Visit **AAA.com/Triptik** for gas prices, directions, lodging, attractions and more.

# AAA FAQ

## What are the toll-free phone numbers for AAA?

<b>TRAVEL</b> .....	800-750-5386
<b>ROAD SERVICE</b> .....	800-AAA-HELP (800-222-4357)
<b>AAA AUTO BUYING</b> .....	800-643-5339
<b>HEALTH/LIFE INSURANCE</b> .....	TOLL-FREE 800-333-4242
<b>AUTO/HOME INSURANCE</b> .....	TOLL-FREE 877-766-6222
<b>WEBSITE SUPPORT</b> .....	TOLL-FREE 877-465-1127
<b>MEMBER RELATIONS/REIMBURSEMENTS</b> .....	TOLL-FREE 877-282-3682

## How many tows/service calls am I entitled to per year?

Primary and Associate Members receive four service calls each per membership year.

## Where can I get a complete listing of all AAA offices within the Carolinas?

For a map of offices throughout the Carolinas and listing by city (including addresses and phone numbers) please visit [AAA.com/Locations](http://AAA.com/Locations).

## How many miles of towing does my AAA Membership give me?

On the Basic Membership you get three miles of towing included in your membership. If you believe that you will need additional coverage, you may want to upgrade to our Plus or Premier Membership, which extends your free towing up to 100 or 200 miles. To upgrade your membership or get more information, visit us online at [MyAAAMembership.com](http://MyAAAMembership.com) or call 800-477-4222.

## What's the difference between a Primary and an Associate Member?

The Primary Member is the initial holder of the membership. Associate Members may be a spouse or dependent child of the Primary Member. Dependent children must be under 26 years of age. To add an associate to your account please visit [MyAAAMembership.com](http://MyAAAMembership.com) or call 800-477-4222.

## Do you need my vehicle information?

No. AAA covers you no matter what vehicle you are in, whether driving or riding as a passenger (as long as the vehicle is eligible according to your specific type of membership). Because we cover you, and not the vehicle, we request that you be present with the vehicle when requesting service. Add qualifying family members to your membership as associates so they are covered if they are driving your vehicle.

## If I am interested in AAA for my business, who do I contact?

From Corporate AAA Memberships to Fleet Vehicle Coverage, AAA is here for your business. Contact our Fleet and Corporate Membership specialists at [corporatememberships@aaacarolinas.com](mailto:corporatememberships@aaacarolinas.com) to find out how AAA can serve your business needs.



**JILL JOHNSON**

MOORE, SC.

Member since 2007.

"Donna [with AAA Vacations] is so easy to work with and she is always available. The way I look at it, compared to booking a trip ourselves, using AAA is like eating at a full-service restaurant compared to going to a drive thru. It's wonderful to have that service."



**ABBY PUCKETT**

CHARLOTTE, NC.

Member since 2010.

"I've used every AAA service, [but] another great thing about AAA is the discounts. When I was younger my mom would only stay in places that were AAA rated. She always got the best rates. The membership has more than paid for itself over the years."



**BENJAMIN GOODWIN**

HENDERSONVILLE, NC.

Member since 2004.

"I wanted to thank you for how wonderfully you treated us and how prompt and professional your service was. Neither my wife nor I have ever been treated so well by any car service company or employee. It was a real breath of fresh air when we needed it the most."

---





**AAA CAROLINAS HEADQUARTERS**

6600 AAA DRIVE, CHARLOTTE, NC 28212

**800-477-4222 | AAA.COM**